

I'm not a robot











## Diesel engine compression tester kit

This diesel engine compression test kit is suitable for the majority of modern engines fitted to most manufacturers' vehicles. The kit includes a large 2.5" gauge with scales ranging from 0-70kg/cm<sup>2</sup> to 0-1000psi, along with a coiled rubber hose and right-angled connection. It also features a wide selection of glow plug and injector adaptors in both claw and clamp-on applications. They gave me two new dates after I chased them, but the service was even worse than before. The only thing they did right was apologize, probably because they've done this many times before. Date of experience: 12 May 2025 Good morning, We're sorry to hear that we let you down with our poor communication and follow-up. We know it's frustrating to wait six weeks and have to chase us for updates. We take your feedback seriously and are reviewing what went wrong so we can improve. We've sent you an email to see if there's anything else we can do. Kind regards, Morgan@Zoro I was messed around by them for a month, saying the goods were out of stock or couldn't be delivered. Then they cancelled the order without warning. It's not the first time I've had this experience with them. Date of experience: 12 May 2025 Why isn't everyone talking about this company? They have fantastic wooden brushes and great prices. The service is super and they use environmental packaging. Buy from here, you won't be disappointed! - A true find from a happy customer in Dorset. Date of experience: 09 May 2025 Good morning, Thanks for taking the time to send us your feedback. We're glad to hear that our customer service team will be reaching out to you today. Very kind regards, Helen@Zoro Brilliant service, brilliant price! Date of experience: 02 May 2025 Good morning, Thanks for sending us your feedback about your recent order. We're pleased to hear it's been a positive experience for you. Kind regards, Helen@Zoro I ordered at nearly 8pm on the 6th and my order was delivered by 10am on the 8th! Absolutely delighted with the service - I'll be using them again! Date of experience: 08 May 2025 Good morning, Thanks for sending us your feedback about your recent order. We're glad to hear that you've had a great experience with our service and delivery. Kind regards, Helen@Zoro First time buying from Zoro, but it'll probably be the last. They gave me a date for delivery within 4-6 days, but each time it expired they gave me new dates all the way up to the 30th of April, when I cancelled the order. No explanation was ever given about whether the items were in stock or not. We placed an order with another online site and got our items delivered the next day - they even told us where the items came from! Very poor customer service, but surprisingly, three other customers had excellent experiences with Zoro. A customer experienced a delayed order on April 30th and expressed disappointment in not being informed about the issue, while Helen from Zoro apologized for the inconvenience and promised to improve their website updates. On the other hand, Excellent customer experience was reported by another customer who had a small delivery problem, but it was resolved quickly by the Zoro team. A Fantastic company review praised Zoro's fast shipping and helpful staff, stating that they kept them informed every step of the way. Lastly, two more customers, one of whom ordered number drills for an outstanding value, reported Very good service and Excellent company experiences, respectively. Email updates were fast and excellent, making the entire process from clicking "buy" to receiving items very quick. Service was top-notch! We have recently discovered similar problems with other products from our supplier and we're tackling this as a priority, already making changes on our website. I know that initially you got in touch with our customer service about the pricing before ordering but didn't get any confirmation regarding the error, so you went ahead with the order in good faith only to be cancelled when it was dispatched. I sincerely apologise for your experience. In relation to the email Kelly sent, I have asked her not to respond anymore because of me telling you, so that this issue doesn't add more confusion to you. To avoid further confusion, we now mark this item as unavailable while we review our pricing, also checking shredders from the same supplier to ensure accuracy in the future. Thank you again for pointing out the mistake, I appreciate your patience while we solve the problem. If there's anything else I can do, please let me know. Kind regards, Helen@Zoro